BEYOND BABY MD LLC

Terms of Use

Effective December 1, 2026

At a glance

- **Education, not medical care.** Beyond Baby MD, including the AI education engine, teaches. It does not diagnose or treat, and it doesn't replace your own clinician.
- **Emergencies:** call 911. For thoughts of harming yourself, call or text 988.
- **Adults in the U.S.** You must be 18 or older and live in the United States.
- **Beyond Baby MD Plus costs $365 for 12 months, plus any applicable sales tax, and does not renew automatically.** We never charge you again unless you choose to renew. Renewal is $99 for another 12 months, plus any applicable sales tax.
- **Our content is for your personal use.** Please don't copy, resell or scrape it.
- **Use the AI fairly.** Don't try to trick it, overload it or pull out its content.

Full Terms of Use

1. Agreement

These Terms are an agreement between you and Beyond Baby MD LLC ("Beyond Baby MD," "we," "us"). They cover our website, the Beyond Baby MD Plus membership, the AI education engine, the mobile app, the PT finder, our books and our events (the "Services"). By creating an account, buying a membership or using the Services, you agree to these Terms and our Privacy Policy. If you don't agree, please don't use the Services.

2. Educational purpose only, not medical advice

- The Services provide general education about recovery after childbirth. They do not provide medical advice, diagnosis or treatment.

- No doctor–patient relationship is formed with Dr. Neeraj Kohli or any other clinician through the Services, including through the AI engine, events or messages to support.
- Always talk with your own clinician about your symptoms and before starting, stopping or changing any treatment or exercise.
- **If you think you have an emergency, call 911 right away.** If you are thinking about harming yourself, call or text 988. For maternal mental health support, call or text 1-833-TLC-MAMA (1-833-852-6262).

3. The AI education engine

- Answers are generated by artificial intelligence from Beyond Baby MD content. They may be incomplete or wrong, and they can't account for your full medical history.
- When a question suggests an urgent problem, the engine shows a safety message instead of an answer. Follow it.
- Some questions are outside the engine's scope, and it will say so.
- Membership tiers include question limits that are shown in your account. Limits may change with notice.
- Don't enter identifying details such as your name, date of birth or your clinician's name.

4. Eligibility and accounts

You must be 18 or older, live in the United States, and be able to form a binding contract. Keep your login secure and don't share your account; one membership covers one person. You're responsible for activity on your account. Tell us right away if you think someone else has used it.

5. Beyond Baby MD Plus membership

- **Price and term:** $365, plus any applicable sales tax, paid once when you join. Your membership lasts 12 months from the day you join.
- **What's included:** access to the app and AI education engine, a copy of the Beyond Baby book, the PT finder, member content, and free admission to the annual Beyond Baby MD meeting (virtual or in person) during your membership year. Travel, lodging and meals for in-person events are not included. Event dates, format and location may change. Admission is for you only, can't be transferred, and has no cash value. Sessions may be recorded or photographed, and registration will say so.

- **No automatic renewal:** your membership ends after 12 months, and we won't charge your payment method again on our own. There's nothing to cancel.
- **Renewing:** before your membership ends, we email you the option to renew for another 12 months for $99, plus any applicable sales tax. You renew only if you choose to and pay at that time. A renewal includes everything above except a second copy of the book.
- **Refunds:** within 14 days of your first purchase, you can get a full refund, and you keep the book. A renewal is refundable if you ask within 14 days of paying for it. After that, we don't give partial refunds, except where the law requires.
- **Free book:** we ship it to one U.S. address. We don't ship internationally.
- **Changes to benefits:** we may update content and features. If we remove a major benefit, we'll tell you, and you may ask for a pro-rated refund for the rest of your membership.

6. Text messages

- **Program name:** Beyond Baby MD Notifications
- **What you'll receive:** text messages about your inquiry, including appointment requests, confirmations and reminders. Messages never contain clinical details.
- **How you join:** by checking the text-message consent box on one of our forms. Consent is not a condition of any purchase or service.
- **Frequency and cost:** message frequency varies. Message and data rates may apply.
- **Opt out:** reply STOP at any time. You'll receive one final message confirming that you've been unsubscribed.
- **Help:** reply HELP, or email support@beyondbabymd.com.
- **Carriers** are not liable for delayed or undelivered messages.
- **Privacy:** see our Privacy Policy. No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

7. PT finder and third-party links

The PT finder lists independent physical therapists. They are not our employees or agents, and a listing is not an endorsement or referral. Verify credentials and insurance yourself. Links to other sites and stores are provided for convenience, and we are not responsible for them.

The PT finder includes Google Maps features and content, such as maps and practice ratings. Your use of them is subject to the current versions of the Google Maps End

User Additional Terms of Service and the Google Privacy Policy.

8. Our content and your license

All content (text, videos, images, the book, answers and the software) belongs to Beyond Baby MD or its licensors and is protected by copyright and trademark law. We give you a personal, non-transferable, revocable license to use it for your own education. Except for printing a downloadable resource for personal use, don't copy, share, sell, publish or create derivative works from it.

9. Acceptable use

You agree not to:

- Share your login or resell access
- Scrape, copy or bulk download content or AI answers
- Use the content to train other AI systems
- Try to bypass safety features, question limits or access controls, including with "prompt injection" or similar tricks
- Probe, attack or overload our systems
- Upload harmful code or unlawful content
- Use the Services to give medical advice to others or pose as a clinician

We may suspend or end access for violations.

10. Your feedback and submissions

If you rate answers, send ideas or join surveys, you let us use that feedback to improve the Services without paying you. We'll handle any personal information in it under our Privacy Policy.

11. Disclaimers

The Services are provided "as is" and "as available." To the fullest extent the law allows, we disclaim all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, accuracy and non-infringement. We don't promise that the Services will be uninterrupted or error-free, or that any result will come from using them.

12. Limitation of liability

To the fullest extent the law allows, Beyond Baby MD and its owners, clinicians, employees and contractors are not liable for indirect, incidental, special,

consequential or punitive damages, or for any health decision you make based on the Services. Our total liability for any claim is limited to the amount you paid us in the 12 months before the claim. Some states don't allow these limits, so they may not apply to you.

13. Indemnity

You agree to defend and hold Beyond Baby MD harmless from claims that arise from your misuse of the Services or your violation of these Terms.

14. Ending these Terms

You may stop using the Services and cancel at any time. We may suspend or end your access if you violate these Terms or if we stop offering the Services. If we stop offering the Services without cause, we'll refund the unused part of your membership fee. Sections 8 and 10 to 16 continue after these Terms end.

15. Disputes and governing law

These Terms are governed by the laws of the Commonwealth of Massachusetts, without regard to its conflict-of-law rules. Before filing any claim, contact us and give us 30 days to try to resolve it informally. Any dispute that isn't resolved will be heard in the state or federal courts located in Massachusetts, and either of us may bring a qualifying claim in small claims court.

16. General

These Terms and our Privacy Policy and Cookie Policy are the entire agreement between us. If any part is unenforceable, the rest still applies. Our failure to enforce a term is not a waiver. You may not transfer these Terms; we may transfer them to a successor.

17. Changes to these Terms

We may update these Terms. We'll post the new version with a new effective date and email members about significant changes at least 30 days before they take effect. Continuing to use the Services after that means you accept the changes.

18. Copyright complaints

If you believe content on the Services infringes your copyright, email support@beyondbabymd.com with the details required by the Digital Millennium Copyright Act (DMCA).

19. Contact

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